Instructor	David Silverberg
Vendor	SYS-ED

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		2	3	4	5	7	10	AVG
1.	Overall instructor rating.	5	4	5	4	4	4	4.33
	Instructor's knowledge of the subject matter and courseware.	5	4	5	4	4	4	4.33
3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology.	4	4	5	4	4	5	4.33
	Instructor's ability to create an atmosphere conducive to learning in virtual environment.	5	4	5	4	4	5	4.5
	Instructor's ability to stay focused on the class objectives.	5	4	5	4	4	4	4.33
	Instructor's response to questions during lectures and workshops.	5	4	5		4	5	4.6
7.	If you rated the instru	ctor skill	s fair or p	oor, plea	ise explai	in.		
8.	Instructor's ability to keep the participants	4	3	5	3	4	5	4

_	-		-	-	-	-	-	-
	actively engaged throughout the class.							
	•		1	<u>.</u>	1	<u>.</u>	I	l
Ins	tructor Average: 4.34							
Co	urse							
9.	Overall course material rating.	4	3	5	3	4	4	3.83
				•		•		
10.	Relevance of the examples, charts, and exercises to the course.	4	3	4	4	4	4	3.83
11.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.	4				4	5	4.33
	•	<u>I</u>	<u> </u>	I	<u> </u>	I	<u> </u>	
12.	Consistency and logical organization of the curriculum.	5	3	5	3	4	4	4
13.	Curriculum content's helpfulness in meeting educational objectives of the course.	4	3	5	4	4	5	4.17
<mark>14</mark> .	If you rated the cours	e materia	al fair or p	ooor, plea	ase expla	in how w	e can make i	t better.
Co	urse Average: 4.00							
Ge	neral							
15.	What I liked about this	s training	J:					
	3. The instructor was	an 'old m	nainframe					rience level, his ability
	to cite relevant examples, regardless of platform, and his ability to connect them. Anyone that can							

	cite CICS and KSDS VSAM file examples, has my respectJob well done. 4. The instructor knew the subject very well and the workbook was done very well. 5. It meet the objective of intro to MQ.							
16.	just the same, I do NC - I've mentioned this s for HM to have the tra pictures of our enviro would 'bring it home' the class. 5. This was my first e	ual train DT like i several iner co onment, for the xperien a it is a	ing atm t. I would times be nsult wit the con attendee ce with n intro c	osphere. d have e efore, i.e. th the 'ex figuratio es, and p virtual tra- class but	njoyed m ., with the perts/ad n, the ap probably aining an I think it	eeting th E Linux cl ministrat plications would no	is trainer. lass. It wo ors' of the s that run t take that oe of traini	uld be extremely beneficial
17.	Would you recommend this course to someone else?	Y	Y	Y	Y	Y	Y	NA

1.	Overall instructor	r rating					
	X Excellent	Very Good	Good	Fair	Poor	NA	
<u> </u>			0000	_ 1 all			
				<u> </u>			
2.	Instructor's know		-				
	X Excellent	Very Good	Good	Fair	_ Poor	_NA	
3.	Instructor's prese	entation of the	lecture and	I material	s utilizing	virtual	classroom technology.
	Excellent X	Very Good	Good	_ Fair	_ Poor	_NA	
4.	Instructor's abilit	v to create an	atmosphere	e conduci	ve to learr	nina in	vitural environment.
	X Excellent	Very Good	Good	Fair	Poor	NA	
5.	Instructor's abilit	v to stav foous	ad on the a	lace obio	otivos		
ວ.				-			
	X Excellent	Very Good	Good	_ Fair	_ Poor	_NA	
6.	Instructor's respo					nops.	
	X Excellent	Very Good	Good	_ Fair	_ Poor	_NA	
7.	If you rated the ir	nstructor skills	fair or poo	r, please	explain.		
	•						
8.	Instructor's abilit	v to keep the r	articipants	actively	engaged th	nrouah	nout the class.
<u>.</u>	Excellent X		Good	Fair	Poor	NA	
		<u></u>			_ 100		
	0						
9.	Overall course m			<u> </u>			
	Excellent X	Very Good	Good	Fair	Poor	_ NA	
10.	Relevance of the	examples, cha	irts, and ex	ercises to	the cours	se.	
	Excellent X	Very Good	Good	_ Fair _	Poor	_NA	
11.	Relevance of wor	kshops/exerci	ses to reinf	orce the	learning co	oncept	ts presented in the course.
	Excellent X	•	Good	Fair	Poor	NA	•
12	Consistency and	logical organi	totion of th				
12.							
	X Excellent	Very Good	Good	_ Fair	_ Poor	_NA	
13.	Curriculum conte	ent's helpfulnes	ss in meetir	ng educat	tional obje	ctives	of the course.
	Excellent X	Very Good	Good	_ Fair	_ Poor	_NA	

14. If you rated the course material fair or poor, please explain how we can make it better.
15. What I liked about this training:
16. What I would do to improve this training:
17. Would you recommend this course to someone else?
X Yes <u>No</u>

1.	Overall instructor rating	g.				
	Excellent X Very	<u>Good</u> Good _	Fair	Poor	NA	
2.	Instructor's knowledge	of the subject mat	ter and co	urseware		
	Excellent X Very	Good Good _	Fair	Poor	NA	
3.	Instructor's presentation	on of the lecture an	d material	s utilizing	y virtual	classroom technology.
	Excellent X Very	<u>Good</u> Good _	Fair	Poor	NA	
4.	Instructor's ability to cr	eate an atmosphe	re conduc	ive to lear	ning in	vitural environment.
	Excellent X Very	<u>Good</u> Good _	Fair	Poor	NA	
5.	Instructor's ability to st	ay focused on the	class obje	ectives.		
	Excellent X Very	Good Good _	Fair	Poor	NA	
6.	Instructor's response to	o questions during	lectures a	and works	shops.	
	Excellent X Very	<u>Good</u> Good _	Fair	Poor	NA	
7.	If you rated the instruct	or skills fair or po	or, please	explain.		
	4					
8.	Instructor's ability to ke	ep the participant	s actively	engaged	through	nout the class.
		Good X Good	Fair	Poor	NA	
9.	Overall course material	rating.				
		Good X Good	Fair	Poor _	NA	
10.	Relevance of the exam	ples, charts, and e	xercises to	o the cour	se.	
	Excellent Very	Good X Good	Fair	Poor	NA	
11.	Relevance of workshop	s/exercises to reir	force the	learning	concept	s presented in the course.
	Excellent Very	Good Good	Fair _	Poor	X NA	•
	·					
12.	Consistency and logica	I organization of t	he curricu	lum.		
		Good <u>X Good</u>	Fair	Poor	NA	
		<u></u>				

13.	Curriculum content's helpfulness in meeting educational objectives of the course.
	Excellent Very Good X Good Fair Poor NA
14.	If you rated the course material fair or poor, please explain how we can make it better.
15.	What I liked about this training:
	The instructor was an 'old mainframer'. On that note, I appreciated his experience level, his ability to cite relevant examples, regardless of platform, and his ability to connect them. Anyone that can cite CICS and KSDS VSAM file examples, has my respectJob well done.
16.	What I would do to improve this training:
	Several things - Do NOT like the virtual training atmosphere. Understand the rationale from a cost perspective, but just the same, I do NOT like it. I would have enjoyed meeting this trainer.
	- I've mentioned this several times before, i.e., with the Linux class. It would be extremely beneficial for HM to have the trainer consult with the 'experts/administrators' of the area, obtain current pictures of our environment, the configuration, the applications that run on the platform, etc. This would 'bring it home' for the attendees, and probably would not take that much time to obtain prior to the class.
17.	Would you recommend this course to someone else?
	<u>X Yes</u> No
L	

Overall instructor rating. Excellent X Very Good Good Fair Poor NA
2. Instructor's knowledge of the subject matter and courseware.
Excellent X Very Good Good Fair Poor NA
3. Instructor's presentation of the lecture and materials utilizing virtual classroom technology.
Excellent X Very Good Good Fair Poor NA
4. Instructor's ability to create an atmosphere conducive to learning in vitural environment.
Excellent X_Very GoodGoodFairPoorNA
5. Instructor's ability to stay focused on the class objectives.
Excellent X Very Good Good Fair Poor NA
6. Instructor's response to questions during lectures and workshops.
Excellent Very Good Good Fair Poor <u>X_NA</u>
7. If you rated the instructor skills fair or poor, please explain.
9 Instructoria chility to keep the participante actively engaged throughout the class
8. Instructor's ability to keep the participants actively engaged throughout the class.
Excellent Very Good X Good Fair Poor NA
9. Overall course material rating.
Excellent Very Good X_Good Fair Poor NA
10. Relevance of the examples, charts, and exercises to the course.
Excellent X Very Good Good Fair Poor NA
11. Relevance of workshops/exercises to reinforce the learning concepts presented in the course.
ExcellentVery GoodGoodFairPoor X_NA
12. Consistency and logical organization of the curriculum.
Excellent Very Good X Good Fair Poor NA
13. Curriculum content's helpfulness in meeting educational objectives of the course.
Excellent X_Very Good Good Fair Poor NA

14.	If you rated the course material fair or poor, please explain how we can make it better.
15.	What I liked about this training:
	It meet the objective of intro to MQ.
16.	What I would do to improve this training:
	This was my first experience with virtual training and is a type of training that will take some getting use to. I realize it is an intro class but I think it requires some type of activities to break up the lecture. Even if they are only examples to view.
17.	Would you recommend this course to someone else?
	<u>X Yes</u> No

1.	Overall instructor rati	na.				
	Excellent X Ver		ood F	air P	oor NA	
		<u> </u>				
2.	Instructor's knowledg	e of the subje	ct matter a	and cours	eware.	
	Excellent X Ver	· · · · ·			oor NA	Ν
		<u> </u>				
3.	Instructor's presentat	tion of the lectu	ure and ma	aterials ut	ilizing virtu	al classroom technology.
	Excellent X Ver	<u>y Good</u> G	oodF	air P	oor NA	
4.	Instructor's ability to	create an atmo	sphere co	onducive	o learning	in vitural environment.
	Excellent X Ver	<u>y Good</u> G	ood F	air P	oor NA	λ
5.	Instructor's ability to	stay focused o	n the clas	s objectiv	es.	
	Excellent X Ver	<u>y Good</u> G	oodF	air P	oor NA	
6.	Instructor's response	to questions of	during lect	ures and	workshops).
	Excellent X Ver	y Good G	oodF	air P	oorNA	A land
7.	If you rated the instru	ctor skills fair	or poor, p	lease exp	lain.	
				•		
8.	Instructor's ability to	keep the partic	ipants act	tivelv ena	aged throu	ghout the class.
	Excellent X Ver		-		oor NA	
9.	Overall course materi	ial rating				
0.	Excellent X Ver		ood F	air P	oor NA	
		<u></u>	<u> </u>	<u> </u>		<u> </u>
10.	Relevance of the exar	malas charte	and overc	isos to th		
10.	Excellent X Ver				oor NA	N
		<u>y 0000</u> 0		<u>un r</u>		
4.4						nto presented in the course
11.	Excellent X Ver	•			oor NA	pts presented in the course.
	Excellent <u>x ver</u>	<u>y Good</u> G	000 <u> </u>	ali F	001 <u> </u>	
4.0						
12.	Consistency and logi					
	Excellent X Ver	<u>y Good</u> Go	ood F	air P	oor <u>N</u> A	<u>\</u>
	<u> </u>					
13.	Curriculum content's	•	<u> </u>			
	Excellent X Ver	<u>y Good</u> G	ood F	air P	oorNA	

14.	If you rated the course material fair or poor, please explain how we can make it better.
15.	What I liked about this training:
16.	What I would do to improve this training:
17.	Would you recommend this course to someone else?
	<u>X Yes No</u>

1.	Overall instructo	r rating.					
	Excellent X	Very Good	Good	Fair	Poor	NA	
2.	Instructor's knowledge of the subject matter and courseware.						
	Excellent X	Very Good	Good	Fair	Poor	NA	
3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology						
	X Excellent	_ Very Good	Good	Fair _	Poor _	NA	
4.	Instructor's ability to create an atmosphere conducive to learning in vitural environment.						
	X Excellent	_ Very Good	Good	Fair	Poor	NA	
5.	Instructor's abili	ty to stay focus	sed on the	class obj	ectives.		
	Excellent X		Good	Fair	Poor _	NA	
6.	Instructor's resp	onse to questi	ons during	lectures	and works	shops.	
_	X Excellent	Very Good	Good	Fair	Poor	NA	
7.	If you rated the i	nstructor skills	fair or poo	or. please	explain.		
			•		•		
8.	Instructor's ability to keep the participants actively engaged throughout the class.						
	X Excellent	_ Very Good _	Good	Fair	Poor	NA	
9.	Overall course m	aterial rating.					
	Excellent X		Good	Fair	Poor	NA	
10.	Relevance of the	examples, cha	arts. and ex	ercises t	o the cour	se.	
	Excellent X		Good	Fair	Poor	NA	
11.	Relevance of wo	rkshons/everci	ses to rein	force the	learning	concente	s presented in the course.
	X Excellent	_ Very Good	Good	Fair	Poor		
			0000				
12.	Consistency and	l logical organi	zation of th	ne curricu	lum		
	Excellent X		Good	Fair	Poor	NA	
				<u> </u>			
12	Curriculum cont	ont's helpfulse	ee in meet	na oduce	tional abi		of the course
13.	Curriculum cont	ent s neiptuine	ss in meeti	ng eauca	nonal obj	ectives (or the course.

	X Excellent Very Good Good Fair Poor NA							
14.	If you rated the course material fair or poor, please explain how we can make it better.							
15.	What I liked about this training:							
16.	What I would do to improve this training:							
17.	Would you recommend this course to someone else?							
	X Yes No							