WebSphere MQ: Introduction - March 16, 2009
Highmark, Inc.

Instructor	David Silverberg
Vendor	SYS-ED

		2	3	4	5	7	10	AVG
1.	Overall instructor rating.	5	4	5	4	4	4	4.33
2.	Instructor's knowledge of the subject matter and courseware.	5	4	5	4	4	4	4.33
3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology.	4	4	5	4	4	5	4.33
4.	Instructor's ability to create an atmosphere conducive to learning in virtual environment.	5	4	5	4	4	5	4.5
5.	Instructor's ability to stay focused on the class objectives.	5	4	5	4	4	4	4.33
6.	Instructor's response to questions during lectures and workshops.	5	4	5		4	5	4.6
7.	If you rated the instructor skills fair or poor, please explain.							
8.	Instructor's ability to keep the participants	4	3	5	3	4	5	4

	actively engaged throughout the class.							

Instructor Average: 4.34

Course

9.	Overall course material rating.	4	3	5	3	4	4	3.83
10.	Relevance of the examples, charts, and exercises to the course.	4	3	4	4	4	4	3.83
11.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.	4				4	5	4.33
12.	Consistency and logical organization of the curriculum.	5	3	5	3	4	4	4
13.	Curriculum content's helpfulness in meeting educational objectives of the course.	4	3	5	4	4	5	4.17
14.	If you rated the course material fair or poor, please explain how we can make it better.							

Course Average: 4.00

General

15.	What I liked about this training:
	3. The instructor was an 'old mainframer'. On that note, I appreciated his experience level, his ability to cite relevant examples, regardless of platform, and his ability to connect them. Anyone that can

	cite CICS and KSDS VSAM file examples, has my respect....Job well done. 4. The instructor knew the subject very well and the workbook was done very well. 5. It meet the objective of intro to MQ.
16.	What I would do to improve this training: 3. Several things... - Do NOT like the virtual training atmosphere. Understand the rationale from a cost perspective, but just the same, I do NOT like it. I would have enjoyed meeting this trainer. - I've mentioned this several times before, i.e., with the Linux class. It would be extremely beneficial for HM to have the trainer consult with the 'experts/administrators' of the area, obtain current pictures of our environment, the configuration, the applications that run on the platform, etc. This would 'bring it home' for the attendees, and probably would not take that much time to obtain prior to the class. 5. This was my first experience with virtual training and is a type of training that will take some getting use to. I realize it is an intro class but I think it requires some type of activities to break up the lecture. Even if they are only examples to view.

17.	Would you recommend this course to someone else?	Y	Y	Y	Y	Y	Y	NA

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1.	Overall instructor rating.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

2.	Instructor's knowledge of the subject matter and courseware.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

4.	Instructor's ability to create an atmosphere conducive to learning in vitural environment.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

5.	Instructor's ability to stay focused on the class objectives.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

6.	Instructor's response to questions during lectures and workshops.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

7.	If you rated the instructor skills fair or poor, please explain.

8.	Instructor's ability to keep the participants actively engaged throughout the class.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

9.	Overall course material rating.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

10.	Relevance of the examples, charts, and exercises to the course.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

11.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

12.	Consistency and logical organization of the curriculum.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

13.	Curriculum content's helpfulness in meeting educational objectives of the course.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

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14.	If you rated the course material fair or poor, please explain how we can make it better.
15.	What I liked about this training:
16.	What I would do to improve this training:
17.	Would you recommend this course to someone else?
	X Yes ___ No

1. **Overall instructor rating.**
   ___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

2. **Instructor's knowledge of the subject matter and courseware.**
   ___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

3. **Instructor's presentation of the lecture and materials utilizing virtual classroom technology.**
   ___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

4. **Instructor's ability to create an atmosphere conducive to learning in vitural environment.**
   ___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

5. **Instructor's ability to stay focused on the class objectives.**
   ___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

6. **Instructor's response to questions during lectures and workshops.**
   ___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

7. **If you rated the instructor skills fair or poor, please explain.**

8. **Instructor's ability to keep the participants actively engaged throughout the class.**
   ___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

9. **Overall course material rating.**
   ___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

10. **Relevance of the examples, charts, and exercises to the course.**
    ___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

11. **Relevance of workshops/exercises to reinforce the learning concepts presented in the course.**
    ___ Excellent ___ Very Good ___ Good ___ Fair ___ Poor X NA

12. **Consistency and logical organization of the curriculum.**
    ___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

13.	**Curriculum content's helpfulness in meeting educational objectives of the course.**
	___ **Excellent** ___ **Very Good X_ Good** ___ **Fair** ___ **Poor** ___ **NA**
14.	**If you rated the course material fair or poor, please explain how we can make it better.**
15.	**What I liked about this training:**
	The instructor was an 'old mainframer'. On that note, I appreciated his experience level, his ability to cite relevant examples, regardless of platform, and his ability to connect them. Anyone that can cite CICS and KSDS VSAM file examples, has my respect....Job well done.
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17.	**Would you recommend this course to someone else?**
	X_ Yes ___ **No**

1.	Overall instructor rating.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

2.	Instructor's knowledge of the subject matter and courseware.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

4.	Instructor's ability to create an atmosphere conducive to learning in vitural environment.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

5.	Instructor's ability to stay focused on the class objectives.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

6.	Instructor's response to questions during lectures and workshops.
	___ Excellent ___ Very Good ___ Good ___ Fair ___ Poor X NA

7.	If you rated the instructor skills fair or poor, please explain.

8.	Instructor's ability to keep the participants actively engaged throughout the class.
	___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

9.	Overall course material rating.
	___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

10.	Relevance of the examples, charts, and exercises to the course.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

11.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.
	___ Excellent ___ Very Good ___ Good ___ Fair ___ Poor X NA

12.	Consistency and logical organization of the curriculum.
	___ Excellent ___ Very Good X Good ___ Fair ___ Poor ___ NA

13.	Curriculum content's helpfulness in meeting educational objectives of the course.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

14.	**If you rated the course material fair or poor, please explain how we can make it better.**
15.	**What I liked about this training:**
	It meet the objective of intro to MQ.
16.	**What I would do to improve this training:**
	This was my first experience with virtual training and is a type of training that will take some getting use to. I realize it is an intro class but I think it requires some type of activities to break up the lecture. Even if they are only examples to view.
17.	**Would you recommend this course to someone else?**
	X Yes ___ No

1.	Overall instructor rating.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

2.	Instructor's knowledge of the subject matter and courseware.
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3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology.
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4.	Instructor's ability to create an atmosphere conducive to learning in vitural environment.
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5.	Instructor's ability to stay focused on the class objectives.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

6.	Instructor's response to questions during lectures and workshops.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

7.	If you rated the instructor skills fair or poor, please explain.

8.	Instructor's ability to keep the participants actively engaged throughout the class.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

9.	Overall course material rating.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

10.	Relevance of the examples, charts, and exercises to the course.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

11.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

12.	Consistency and logical organization of the curriculum.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

13.	Curriculum content's helpfulness in meeting educational objectives of the course.
	___ Excellent **X** Very Good ___ Good ___ Fair ___ Poor ___ NA

14.	**If you rated the course material fair or poor, please explain how we can make it better.**
15.	**What I liked about this training:**
16.	**What I would do to improve this training:**
17.	**Would you recommend this course to someone else?**
	X Yes ____ No

1.	Overall instructor rating.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

2.	Instructor's knowledge of the subject matter and courseware.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

3.	Instructor's presentation of the lecture and materials utilizing virtual classroom technology.
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7.	If you rated the instructor skills fair or poor, please explain.

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	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

10.	Relevance of the examples, charts, and exercises to the course.
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11.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.
	X Excellent ___ Very Good ___ Good ___ Fair ___ Poor ___ NA

12.	Consistency and logical organization of the curriculum.
	___ Excellent X Very Good ___ Good ___ Fair ___ Poor ___ NA

13.	Curriculum content's helpfulness in meeting educational objectives of the course.

	X Excellent ____ Very Good ____ Good ____ Fair ____ Poor ____ NA
14.	If you rated the course material fair or poor, please explain how we can make it better.
15.	What I liked about this training:
16.	What I would do to improve this training:
17.	Would you recommend this course to someone else?
	X Yes ____ No