

Instructor Name: DAVE SILVERBERG Class: MICRO-FOCUS (JET EXPRESS) Date: 5/22/13

Student Name: MAX PETUNAK Student E-mail Address: _____

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

Environment

2. The physical environment was conducive to learning.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

3. The software was setup and functioning properly.

9 8 7 6 5 4 3 2 1

4. The hardware was setup and functioning properly.

9 8 7 6 5 4 3 2 1

5. Customer service (registration, on-site assistance etc) met my expectations..

9 8 7 6 5 4 3 2 1

6. Comments: Could use more table space for note taking

Courseware

7. The scope of the material was appropriate to my needs.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

8. If you disagreed with the statement was it because (Check all that apply)

- Too many tasks and concepts
- Not enough tasks and concepts
- Too much technical depth
- Not enough technical depth
- Other _____

9. The material was organized logically.

9 8 7 6 5 4 3 2 1

10. The examples presented helped me understand the technical concept.

9 8 7 6 5 4 3 2 1

11. The student materials (manual, presentation handouts, etc.) will be useful on the job.

9 8 7 6 5 4 3 2 1

12. Review questions helped me understand the content better.

9 8 7 6 5 4 3 2 1

13. Hands on exercises helped me understand the content better.

9 8 7 6 5 4 3 2 1

14. The overall quality of the course materials was sufficient.

9 8 7 6 5 4 3 2 1

15. Comments: _____

Media

16. The powerpoint presentation improved my understanding of the subject matter.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.

9 8 7 6 5 4 3 2 1

18. Comments: _____

Instructor

19. The instructor was knowledgeable about the subject.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

20. The instructor was prepared and organized for the class.

9 8 7 6 5 4 3 2 1

21. Participants were encouraged to take part in class discussions.

9 8 7 6 5 4 3 2 1

22. The instructor was responsive to participants' needs and questions.

9 8 7 6 5 4 3 2 1

23. The instructor's energy and enthusiasm kept the participants actively engaged.

9 8 7 6 5 4 3 2 1

24. The instructor's presentation skills were adequate.

9 8 7 6 5 4 3 2 1

25. The instructor provided real-world experience and examples.

9 8 7 6 5 4 3 2 1

26. On-the-job application of each objective was discussed during the course.

9 8 7 6 5 4 3 2 1

27. Comments: _____

Learning Effectiveness

28. I learned new knowledge/skills from this training.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

29. Rate your skill level or knowledge of this content **BEFORE** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.

- ~~0~~0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

30. Rate your skill level or knowledge of this content **AFTER** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.

- 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Instructor Name: Dave Silverberg Class: Net Express Intro Date: 5/22/2003
 Student Name: Steve Fretz Student E-mail Address: steve.fretz@EUPSystems.com

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Environment

- 2. The physical environment was conducive to learning.
- 3. The software was setup and functioning properly.
- 4. The hardware was setup and functioning properly.
- 5. Customer service (registration, on-site assistance etc) met my expectations..
- 6. Comments: Temp in classroom - up, down, up, down.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Courseware

- 7. The scope of the material was appropriate to my needs.
- 8. If you disagreed with the statement was it because (Check all that apply)
 - Too many tasks and concepts
 - Not enough tasks and concepts
 - Too much technical depth
 - Not enough technical depth
 - Other _____
- 9. The material was organized logically.
- 10. The examples presented helped me understand the technical concept.
- 11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
- 12. Review questions helped me understand the content better.
- 13. Hands on exercises helped me understand the content better.
- 14. The overall quality of the course materials was sufficient.
- 15. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Media

- 16. The powerpoint presentation improved my understanding of the subject matter.
- 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
- 18. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Instructor

- 19. The instructor was knowledgeable about the subject.
- 20. The instructor was prepared and organized for the class.
- 21. Participants were encouraged to take part in class discussions.
- 22. The instructor was responsive to participants' needs and questions.
- 23. The instructor's energy and enthusiasm kept the participants actively engaged.
- 24. The instructor's presentation skills were adequate.
- 25. The instructor provided real-world experience and examples.
- 26. On-the-job application of each objective was discussed during the course.
- 27. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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 9 8 7 6 5 4 3 2 1

Learning Effectiveness

- 28. I learned new knowledge/skills from this training.
- 29. Rate your skill level or knowledge of this content **BEFORE** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
- 30. Rate your skill level or knowledge of this content **AFTER** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Post-Event Survey - Technical

Instructor Name: DAVE SILVERBERG Class: MICRO FOCUS Date: 3/22/03
 Student Name: CURTIS BAUMBACH Student E-mail Address: CURT.BAUMBACH@EOLSYSTEMS.COM

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

Environment

2. The physical environment was conducive to learning.
3. The software was setup and functioning properly.
4. The hardware was setup and functioning properly.
5. Customer service (registration, on-site assistance etc) met my expectations..
6. Comments: _____

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1

Courseware

7. The scope of the material was appropriate to my needs.
8. If you disagreed with the statement was it because (Check all that apply)
 - Too many tasks and concepts
 - Not enough tasks and concepts
 - Too much technical depth
 - Not enough technical depth
 - Other _____
9. The material was organized logically.
10. The examples presented helped me understand the technical concept.
11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
12. Review questions helped me understand the content better.
13. Hands on exercises helped me understand the content better.
14. The overall quality of the course materials was sufficient.
15. Comments: _____

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1

Media

16. The powerpoint presentation improved my understanding of the subject matter.
17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
18. Comments: _____

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
9 8 7 6 5 4 3 2 1

Instructor

19. The instructor was knowledgeable about the subject.
20. The instructor was prepared and organized for the class.
21. Participants were encouraged to take part in class discussions.
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23. The instructor's energy and enthusiasm kept the participants actively engaged.
24. The instructor's presentation skills were adequate.
25. The instructor provided real-world experience and examples.
26. On-the-job application of each objective was discussed during the course.
27. Comments: _____

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
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9 8 7 6 5 4 3 2 1
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Learning Effectiveness

28. I learned new knowledge/skills from this training.
29. Rate your skill level or knowledge of this content BEFORE the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 - 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
30. Rate your skill level or knowledge of this content AFTER the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 - 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

Post-Event Survey - Technical

Instructor Name: Dave Silverberg Class: Net Express Date: 5/22/03
 Student Name: Clifton Orzolek Student E-mail Address: Clif.Orzolek@EURSystems.com

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Environment

- 2. The physical environment was conducive to learning.
- 3. The software was setup and functioning properly.
- 4. The hardware was setup and functioning properly.
- 5. Customer service (registration, on-site assistance etc) met my expectations..
- 6. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Courseware

- 7. The scope of the material was appropriate to my needs.
- 8. If you disagreed with the statement was it because (Check all that apply)
 - Too many tasks and concepts
 - Not enough tasks and concepts
 - Too much technical depth
 - Not enough technical depth
 - Other _____
- 9. The material was organized logically.
- 10. The examples presented helped me understand the technical concept.
- 11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
- 12. Review questions helped me understand the content better.
- 13. Hands on exercises helped me understand the content better.
- 14. The overall quality of the course materials was sufficient.
- 15. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Media

- 16. The powerpoint presentation improved my understanding of the subject matter.
- 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
- 18. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Instructor

- 19. The instructor was knowledgeable about the subject.
- 20. The instructor was prepared and organized for the class.
- 21. Participants were encouraged to take part in class discussions.
- 22. The instructor was responsive to participants' needs and questions.
- 23. The instructor's energy and enthusiasm kept the participants actively engaged.
- 24. The instructor's presentation skills were adequate.
- 25. The instructor provided real-world experience and examples.
- 26. On-the-job application of each objective was discussed during the course.
- 27. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Learning Effectiveness

- 28. I learned new knowledge/skills from this training.
- 29. Rate your skill level or knowledge of this content **BEFORE** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 - 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
- 30. Rate your skill level or knowledge of this content **AFTER** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 - 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Post-Event Survey - Technical

Instructor Name: Dave Silverberg Class: Micro Focus NetExpress Date: 5/22/03
 Student Name: Jeff Condran Student E-mail Address: JCond19729@aol.com

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Environment

2. The physical environment was conducive to learning.
 3. The software was setup and functioning properly.
 4. The hardware was setup and functioning properly.
 5. Customer service (registration, on-site assistance etc) met my expectations..
 6. Comments: Very clean and comfortable environment for learning.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Courseware

7. The scope of the material was appropriate to my needs.
 8. If you disagreed with the statement was it because (Check all that apply)
 Too many tasks and concepts
 Not enough tasks and concepts
 Too much technical depth
 Not enough technical depth
 Other _____
 9. The material was organized logically.
 10. The examples presented helped me understand the technical concept.
 11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
 12. Review questions helped me understand the content better.
 13. Hands on exercises helped me understand the content better.
 14. The overall quality of the course materials was sufficient.
 15. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Media

16. The powerpoint presentation improved my understanding of the subject matter.
 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
 18. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
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Instructor

19. The instructor was knowledgeable about the subject.
 20. The instructor was prepared and organized for the class.
 21. Participants were encouraged to take part in class discussions.
 22. The instructor was responsive to participants' needs and questions.
 23. The instructor's energy and enthusiasm kept the participants actively engaged.
 24. The instructor's presentation skills were adequate.
 25. The instructor provided real-world experience and examples.
 26. On-the-job application of each objective was discussed during the course.
 27. Comments: Instructor was very knowledgeable on the course.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Learning Effectiveness

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 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
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Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Instructor Name: Dave Silverberg Class: Net Express Date: 5/22/2003

Student Name: Joel Rybacki Student E-mail Address: _____

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Environment

- 2. The physical environment was conducive to learning.
- 3. The software was setup and functioning properly.
- 4. The hardware was setup and functioning properly.
- 5. Customer service (registration, on-site assistance etc) met my expectations..
- 6. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Courseware

- 7. The scope of the material was appropriate to my needs.
- 8. If you disagreed with the statement was it because (Check all that apply)
 - Too many tasks and concepts
 - Not enough tasks and concepts
 - Too much technical depth
 - Not enough technical depth
 - Other _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

- 9. The material was organized logically.
- 10. The examples presented helped me understand the technical concept.
- 11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
- 12. Review questions helped me understand the content better.
- 13. Hands on exercises helped me understand the content better.
- 14. The overall quality of the course materials was sufficient.
- 15. Comments: _____

9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Media

- 16. The powerpoint presentation improved my understanding of the subject matter.
- 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
- 18. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
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Instructor

- 19. The instructor was knowledgeable about the subject.
- 20. The instructor was prepared and organized for the class.
- 21. Participants were encouraged to take part in class discussions.
- 22. The instructor was responsive to participants' needs and questions.
- 23. The instructor's energy and enthusiasm kept the participants actively engaged.
- 24. The instructor's presentation skills were adequate.
- 25. The instructor provided real-world experience and examples.
- 26. On-the-job application of each objective was discussed during the course.
- 27. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
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Learning Effectiveness

- 28. I learned new knowledge/skills from this training.
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Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Instructor Name: David Silverberg Class: Net Express Date: 5/22/07
 Student Name: Dwight Fadenrecht Student E-mail Address: marematha10@adelphia.net

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Environment

- 2. The physical environment was conducive to learning.
- 3. The software was setup and functioning properly.
- 4. The hardware was setup and functioning properly.
- 5. Customer service (registration, on-site assistance etc) met my expectations..
- 6. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Courseware

- 7. The scope of the material was appropriate to my needs.
- 8. If you disagreed with the statement was it because (Check all that apply)
 - Too many tasks and concepts
 - Not enough tasks and concepts
 - Too much technical depth
 - Not enough technical depth
 - Other _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

- 9. The material was organized logically.
- 10. The examples presented helped me understand the technical concept.
- 11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
- 12. Review questions helped me understand the content better.
- 13. Hands on exercises helped me understand the content better.
- 14. The overall quality of the course materials was sufficient.
- 15. Comments: _____

9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Media

- 16. The powerpoint presentation improved my understanding of the subject matter.
- 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
- 18. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1

Instructor

- 19. The instructor was knowledgeable about the subject.
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- 23. The instructor's energy and enthusiasm kept the participants actively engaged.
- 24. The instructor's presentation skills were adequate.
- 25. The instructor provided real-world experience and examples.
- 26. On-the-job application of each objective was discussed during the course.
- 27. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1
 9 8 7 6 5 4 3 2 1
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Learning Effectiveness

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 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 2 1

Post-Event Survey - Technical

Instructor Name: Dove Silverberg Class: NET EXPRESS Date: _____
 Student Name: Tom Schweitzer Student E-mail Address: YANMANTAS@AOL.COM

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class.

Strongly Agree Strongly Disagree
 9 (8) 7 6 5 4 3 2 1

Environment

- 2. The physical environment was conducive to learning.
- 3. The software was setup and functioning properly.
- 4. The hardware was setup and functioning properly.
- 5. Customer service (registration, on-site assistance etc) met my expectations..
- 6. Comments: _____

Strongly Agree Strongly Disagree
 9 (8) 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1

Courseware

- 7. The scope of the material was appropriate to my needs.
- 8. If you disagreed with the statement was it because (Check all that apply)
 - Too many tasks and concepts
 - Not enough tasks and concepts
 - Too much technical depth
 - Not enough technical depth
 - Other I was in over my head.
- 9. The material was organized logically.
- 10. The examples presented helped me understand the technical concept.
- 11. The student materials (manual, presentation handouts, etc.) will be useful on the job.
- 12. Review questions helped me understand the content better.
- 13. Hands on exercises helped me understand the content better.
- 14. The overall quality of the course materials was sufficient.
- 15. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 5 4 3 (2) 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 9 (8) 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1

Media

- 16. The powerpoint presentation improved my understanding of the subject matter.
- 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter.
- 18. Comments: _____

Strongly Agree Strongly Disagree
 9 8 7 6 (5) 4 3 2 1
 9 8 7 6 (5) 4 3 2 1

Instructor

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- 22. The instructor was responsive to participants' needs and questions.
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- 24. The instructor's presentation skills were adequate.
- 25. The instructor provided real-world experience and examples.
- 26. On-the-job application of each objective was discussed during the course.
- 27. Comments: _____

Strongly Agree Strongly Disagree
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1
 (9) 8 7 6 5 4 3 2 1

Learning Effectiveness

- 28. I learned new knowledge/skills from this training.
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Strongly Agree Strongly Disagree
 (9) 8 7 6 5 4 3 2 1

Instructor Name: DAVE SILVERBERG Class: NET EXPRESS Date: 5/22/03

Student Name: MARVIN T. REED Student E-mail Address: MARVIN.REED@

The quality of your experience is very important to New Horizons and your comments are an integral part of our quality control. Please take a moment to provide us with your observations. Thank you.

Overall Satisfaction

1. Everything considered, I was satisfied with this class. Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1

Environment

2. The physical environment was conducive to learning. Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
 3. The software was setup and functioning properly. 9 8 7 6 5 4 3 2 1
 4. The hardware was setup and functioning properly. 9 8 7 6 5 4 3 2 1
 5. Customer service (registration, on-site assistance etc) met my expectations.. 9 8 7 6 5 4 3 2 1
 6. Comments: COULD NOT SEE INFORMATION ON BOARD VERY WELL.

Courseware

7. The scope of the material was appropriate to my needs. Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
 8. If you disagreed with the statement was it because (Check all that apply)
 Too many tasks and concepts
 Not enough tasks and concepts
 Too much technical depth
 Not enough technical depth
 Other _____
 9. The material was organized logically. 9 8 7 6 5 4 3 2 1
 10. The examples presented helped me understand the technical concept. 9 8 7 6 5 4 3 2 1
 11. The student materials (manual, presentation handouts, etc.) will be useful on the job. 9 8 7 6 5 4 3 2 1
 12. Review questions helped me understand the content better. 9 8 7 6 5 4 3 2 1
 13. Hands on exercises helped me understand the content better. 9 8 7 6 5 4 3 2 1
 14. The overall quality of the course materials was sufficient. 9 8 7 6 5 4 3 2 1
 15. Comments: _____

Media

16. The powerpoint presentation improved my understanding of the subject matter. Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
 17. Interactive media (animations, videos, self paced interactive course, and other multimedia elements) helped my understanding of the subject matter. 9 8 7 6 5 4 3 2 1
 18. Comments: COULD HAVE A PREVIEW PROGRAM TO SHOW WHERE INSTRUCTIONS ARE PUT. THIS WOULD HELP TO BETTER UNDERSTAND WHERE INST. GO.

Instructor

19. The instructor was knowledgeable about the subject. Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
 20. The instructor was prepared and organized for the class. 9 8 7 6 5 4 3 2 1
 21. Participants were encouraged to take part in class discussions. 9 8 7 6 5 4 3 2 1
 22. The instructor was responsive to participants' needs and questions. 9 8 7 6 5 4 3 2 1
 23. The instructor's energy and enthusiasm kept the participants actively engaged. 9 8 7 6 5 4 3 2 1
 24. The instructor's presentation skills were adequate. 9 8 7 6 5 4 3 2 1
 25. The instructor provided real-world experience and examples. 9 8 7 6 5 4 3 2 1
 26. On-the-job application of each objective was discussed during the course. 9 8 7 6 5 4 3 2 1
 27. Comments: _____

Learning Effectiveness

28. I learned new knowledge/skills from this training. Strongly Agree Strongly Disagree
9 8 7 6 5 4 3 2 1
 29. Rate your skill level or knowledge of this content **BEFORE** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
 30. Rate your skill level or knowledge of this content **AFTER** the training. A 0% is no skill or knowledge. A 100% is expert skill or knowledge. Check only one.
 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%