Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree

2 This item is true some of the time.

Neutral

3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | Day | O Afternoon | O Night | | | | | |
|-----|--------------------------|---------------------|--------------------|----------------|---|---|---|---|---|
| 2. | Identify your status. | Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. | I had the basic knowl | ledge and skills n | ecessary to begin | this training. | 0 | 0 | 0 | 0 | 8 |
| 4. | The course objective | es focused on my | job tasks. | | 0 | 0 | 0 | 0 | |
| 5. | The course content m | natched the object | ives. | | 0 | 0 | 0 | 0 | 8 |
| 6. | The course materials | 0 | 0 | 0 | 0 | | | | |
| 7. | The course materials | 0 | 0 | 0 | 9 | 0 | | | |
| 8. | The learning activitie | es encouraged my | participation. | | 0 | 0 | 0 | • | 0 |
| 9. | I practiced what I wa | s taught. | | | 0 | 0 | 0 | 0 | 9 |
| 10. | The course length wa | as sufficient to de | liver the content. | | 0 | 0 | 0 | | 0 |
| 11. | I received this training | g when I needed | it. | | 0 | 0 | 0 | 0 | 9 |
| 12. | The job aid materials | seem useful. | | | 0 | 0 | 0 | 0 | 9 |
| 13. | The test(s) were cons | sistent with what l | was taught. | | 0 | 0 | 0 | 0 | |
| 14. | The instructor(s) wer | e prepared. | | | 0 | 0 | 0 | 0 | |
| 15. | The instructor(s) wer | e available for inc | dividual help. | | 0 | 0 | 0 | 0 | • |
| 16. | The instructor(s)' res | ponses helped me | e learn. | | 0 | 0 | 0 | 0 | 9 |
| 17. | The instructor(s)' pre | sentations helped | me learn. | | 0 | 0 | 0 | 0 | 8 |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number

381522

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree

This item is true some of the time.

Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. Identify your shift. Day Afternoon | Night | | | | |
|--|-----------|---|---|---|---|
| 2. Identify your status. Permanent O Seasonal | Term 1 | 2 | 3 | 4 | 5 |
| 3. I had the basic knowledge and skills necessary to begin this | training. | 0 | € | 0 | 0 |
| 4. The course objectives focused on my job tasks. | 0 | 0 | 0 | • | 0 |
| 5. The course content matched the objectives. | 0 | 0 | 0 | 0 | 9 |
| 6. The course materials helped me learn. | 0 | 0 | 0 | 0 | • |
| 7. The course materials were easy to understand. | 0 | 0 | 0 | 4 | 0 |
| 8. The learning activities encouraged my participation. | 0 | 0 | 0 | 0 | * |
| 9. I practiced what I was taught. | 0 | 0 | 0 | • | 0 |
| The course length was sufficient to deliver the content. | 0 | 0 | * | 0 | 0 |
| 11. I received this training when I needed it. | 0 | 0 | 0 | | 0 |
| 12. The job aid materials seem useful. | 0 | 0 | 0 | 8 | 0 |
| The test(s) were consistent with what I was taught. | 0 | 0 | 0 | 0 | • |
| 14. The instructor(s) were prepared. | 0 | 0 | 0 | 0 | 8 |
| The instructor(s) were available for individual help. | 0 | 0 | 0 | 0 | * |
| 16. The instructor(s)' responses helped me learn. | 0 | 0 | 0 | 0 | £ |
| 17. The instructor(s)' presentations helped me learn. | 0 | 0 | 0 | 0 | |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number

381522

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree

2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | 3 Day | O Afternoon | O Night | | | | | |
|-----|--------------------------------|---------------------|--------------------|----------------|---|---|---|-----|----------|
| 2. | Identify your status. | O Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. | I had the basic knowl | ledge and skills ne | ecessary to begin | this training. | 0 | 0 | 0 | 0 | 0 |
| 4. | The course objective | es focused on my | job tasks. | | 0 | 0 | 0 | 0 | 9 |
| 5. | The course content m | natched the object | ives. | | 0 | 0 | 0 | 0 | 0 |
| 6. | The course materials | | 0 | 0 | 0 | 0 | 0 | | |
| 7. | The course materials | | 0 | 0 | 0 | 0 | 0 | | |
| 8. | The learning activitie | es encouraged my | participation. | | 0 | 0 | 0 | 0 | 0 |
| 9. | I practiced what I was taught. | | | | | 0 | 0 | 0 | 0 |
| 10. | The course length wa | s sufficient to del | liver the content. | | 0 | 0 | 0 | (3) | 0 |
| 11. | I received this trainin | g when I needed | it. | | 0 | 0 | 0 | 0 | 90 |
| 12. | The job aid materials | seem useful. | | | 0 | 0 | 0 | 0 | 6 |
| 13. | The test(s) were cons | istent with what I | was taught. | | 0 | 0 | 0 | 0 | 0 |
| 14. | The instructor(s) wer | e prepared. | | | 0 | 0 | 0 | 0 | • |
| 15. | The instructor(s) were | e available for inc | lividual help. | | 0 | 0 | 0 | 0 | 0 |
| 16. | The instructor(s)' res | ponses helped me | learn. | | 0 | 0 | 0 | 0 | 0 |
| 17. | The instructor(s)' pre | sentations helped | me learn. | | 0 | 0 | 0 | 0 | (6) |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number 38/522

Scale and Rating Definitions:

Strongly Disagree

1 This item is true none of the time or your response is No.

Disagree

This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree

5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. Identify your shift. Day | | | | | |
|---|----|---|----|---|---|
| ¹2. Identify your status. ■ Permanent ○ Seasonal ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. I had the basic knowledge and skills necessary to begin this training. | 0 | 0 | 0' | 0 | 0 |
| 4. The course objectives focused on my job tasks. | 0 | 0 | 0 | 0 | 0 |
| 5. The course content matched the objectives. | 0 | 0 | 0 | 0 | 0 |
| 6. The course materials helped me learn. | 0 | 0 | 0 | 0 | 0 |
| 7. The course materials were easy to understand. | 0 | 0 | 0 | 0 | 0 |
| 8. The learning activities encouraged my participation. | 0 | 0 | 0 | 0 | 0 |
| 9. I practiced what I was taught. | 0 | 0 | 0 | 0 | 0 |
| 10. The course length was sufficient to deliver the content. | | 0 | 0 | 0 | 0 |
| 11. I received this training when I needed it. | 0 | 0 | 0 | 0 | 0 |
| 12. The job aid materials seem useful. | 0 | 0 | 0 | 0 | 0 |
| 13. The test(s) were consistent with what I was taught. | 0 | 0 | 0 | 0 | 0 |
| 14. The instructor(s) were prepared. | 0 | 0 | 0 | 0 | 0 |
| 15. The instructor(s) were available for individual help. | .0 | 0 | 0 | 0 | • |
| 16. The instructor(s)' responses helped me learn. | 0 | 0 | 0 | 0 | 0 |
| 17. The instructor(s)' presentations helped me learn. | 0 | 0 | 0 | 0 | 0 |

1 - Strongly Disagree 2 - Disagree 3 - Neutral 4 - Agree 5 - Strongly Agree

| Item numbers 18 to 23 are reserved for other class types. | | | M 5 | | |
|---|-----------|---------------|---|---------------|------------|
| | 1 | 2 | 3 | 4 | 5 |
| 24. I was able to control the pace of my learning. | O | 0 | 0 | • | 0 |
| 25. I was able to control the direction of my learning. | 0 | 0 | 0 | • | 0 |
| 26. The format helped me learn. | 0 | 0 | 0 | 0 | • |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 0 | • |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | • |
| 29. The computer response time was adequate. | 0 | 0 | 0 | 0 | • |
| 0. The software/courseware was easy to use. | 0 | 0 | 0 | 0 | • |
| 1. I could read the screens easily. | 0 | 0 | 0 | 0 | • |
| 2. The video was clear. | 0 | 0 | 0 | 0 | • |
| 3. The audio was clear. Item 34 is reserved.) | 0 | 0 | 0 | 0 | 0 |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: | atisfied) | to de | scribe | your | |
| ever of satisfaction with. | 5.4 | | | | |
| | 0 | 0 | 0 | 0 | , © |
| 5. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | |
| 5. Notification to attend this training in time to make arrangements.6. Accommodation of my reported special needs. | | 0 0 | 000 | 0 0 0 | 0 |
| Notification to attend this training in time to make arrangements. Accommodation of my reported special needs. Availability of training materials. | 0 | 0 0 0 | 0 0 0 | 0 0 0 0 | 0 |
| Notification to attend this training in time to make arrangements. Accommodation of my reported special needs. Availability of training materials. Sufficient training supplies to help me learn. | 0 | 0 0 0 0 0 | 0 0 0 0 | 0 0 0 0 0 | |
| 5. Notification to attend this training in time to make arrangements. 6. Accommodation of my reported special needs. 7. Availability of training materials. 8. Sufficient training supplies to help me learn. 9. Sufficient training equipment to help me learn. | 0 | 0 0 0 0 0 0 | 0 0 0 0 0 | 0 0 0 0 0 | |
| 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 39. Sufficient training equipment to help me learn. 30. Adequacy of the training facility to support learning. 31. This training, OVERALL. | 0 0 0 0 | 0 0 0 0 0 0 | 0 0 0 0 0 0 | 0 0 0 0 0 0 | |
| Notification to attend this training in time to make arrangements. Accommodation of my reported special needs. Availability of training materials. Sufficient training supplies to help me learn. Sufficient training equipment to help me learn. Adequacy of the training facility to support learning. | 0 0 0 0 | 0 0 0 0 0 0 0 | 0 0 0 0 0 0 | 0 0 0 0 0 0 0 | |

Thank you for your feedback.

1 - Strongly Disagree 2 - Disagree 3 - Neutral

4 - Agree

5 - Strongly Agree

Item numbers 18 to 23 are reserved for other class types. 3 24. I was able to control the pace of my learning. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. 33. The audio was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to describe your level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 39. Sufficient training equipment to help me learn. 40. Adequacy of the training facility to support learning. 41. This training, OVERALL. 42. The instructor(s), OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name(s) only.

Thank you for your feedback.

Which parts of the course were least valuable? HDHE

Form 12464 (10-1999)

Integrated Training Evaluation and Measurement Services (ITEMS)

STANDARDIZED LEVEL 1 TRAINEE'S COURSE EVALUATION COMMENTS

ACES Class Number 15/33 38/522

| ADDITIONAL COM | | | | | | |
|----------------|----------|-------|-------|-------|-------|---------------|
| DAVE SILVE | ERBURG | was i | avery | AUESO | me in | Strutor |
| DAVE SILVED | Alot | Soon | 1 Atm | H | wade | it All |
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Thank you for your feedback.

This form may be duplicated locally as needed.

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number 38 526

Scale and Rating Definitions:

Strongly Disagree

This item is true none of the time or your response is No.

Disagree

This item is true some of the time.

Neutral 3

Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | O Day | O Afternoon | Night | | | | | |
|-------|----------------------------------|---------------------|----------------------------------|----------------|---|---|---|---|-----|
| 2. | Identify your status. | Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. 1 | I had the basic knowl | edge and skills ne | ecessary to begin | this training. | 0 | 0 | 0 | 0 | • |
| 4. | The course objective | s focused on my j | ob tasks. | | 0 | 0 | 0 | 0 | • |
| 5. ' | The course content m | atched the object | ives. | | 0 | 0 | 0 | 0 | |
| 6. | The course materials | | 0 | 0 | 0 | 0 | | | |
| 7. | The course materials | 0 | 0 | 0 | 0 | • | | | |
| 8. | The learning activitie | | 0 | 0 | 0 | 0 | • | | |
| 9. 1 | . I practiced what I was taught. | | | | | | 0 | 0 | ٥ |
| 10. | The course length wa | s sufficient to del | iver the content. | | 0 | 0 | 0 | 0 | • |
| 11. 1 | I received this training | g when I needed i | it. | | 0 | 0 | 0 | 0 | |
| 12. | The job aid materials | seem useful. | | | 0 | 0 | 0 | 0 | • |
| 13. | The test(s) were cons | istent with what I | was taught. | | 0 | 0 | 0 | 0 | • |
| 14. | The instructor(s) were | e prepared. | | | 0 | 0 | 0 | 0 | • |
| 15. | The instructor(s) were | e available for ind | lividual help. | | 0 | 0 | 0 | 0 | 9 |
| | The instructor(s)' resp | | The second control of the second | | 0 | 0 | 0 | 0 | 3 |
| | The instructor(s)' pre | | | | 0 | 0 | 0 | 0 | (8) |

Integrated Training Evaluation and Measurement Services (ITEMS)

STANDARDIZED LEVEL 1 TRAINEE'S COURSE EVALUATION COMMENTS

ACES Class Number 381 522

| 101:te. | Thank Yu | Le e | sneut Vi | Facility . | |
|---------|--------------|------|----------|------------|------|
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Thank you for your feedback.

This form may be duplicated locally as needed.

Integrated Training Evaluation and Measurement Services (ITEMS)

STANDARDIZED LEVEL 1 TRAINEE'S COURSE EVALUATION COMMENTS

ACES Class Number 381522

| ADDITIONAL COMMENTS: |
|---|
| Teaching technology use at administrative tools |
| for support of task to be aware of the environ |
| before the user contact of a problem. In the unix |
| structure the idendity of resources for account |
| of queues and reports to help administration of |
| performance of the system, I have gain a |
| strong fundamental basis to Further arow on to |
| Further asist and aid my department and staff |
| for utilities in the administration of the Unix |
| system enchancement. |
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Thank you for your feedback.

This form may be duplicated locally as needed.

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number 381522

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree

2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree

5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | 🕏 Day | O Afternoon | O Night | | | | | |
|-----|-----------------------------------|---------------------|--------------------|----------------|----------|---------|---|----------|---|
| 2. | Identify your status. | 6 Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. | I had the basic knowl | ledge and skills no | ecessary to begin | this training. | 9 | 0 | 0 | 0 | 0 |
| 4. | The course objective | s focused on my | job tasks. | | 0 | \odot | Ø | 0 | 0 |
| 5. | The course content m | natched the object | íves. | | 0 | 0 | 0 | 9 | 0 |
| 6. | The course materials | 0 | 0 | 0 | 0 | 0 | | | |
| 7. | The course materials | 0 | 0 | 0 | • | 0 | | | |
| 8. | The learning activitie | 0 | 0 | 0 | Ø | 0 | | | |
| 9. | 9. I practiced what I was taught. | | | | | | 0 | 0 | • |
| 10. | The course length wa | s sufficient to del | liver the content. | | 0 | 0 | 0 | © | 0 |
| 11. | I received this trainin | g when I needed | it. | | 0 | • | 0 | 0 | 0 |
| 12. | The job aid materials | seem useful. | | | 0 | 0 | 0 | • | 0 |
| 13. | The test(s) were cons | istent with what I | was taught. | | 0 | 0 | 0 | | 0 |
| 14. | The instructor(s) wer | e prepared. | | | 0 | 0 | 0 | 0 | 0 |
| 15. | The instructor(s) were | e available for inc | lividual help. | | 0 | 0 | 0 | 0 | 0 |
| 16. | The instructor(s)' res | ponses helped me | learn. | | 0 | 0 | 0 | 0 | 9 |
| | The instructor(s)' pre | | | | 0 | 0 | 0 | 0 | 0 |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number 381522

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree 2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| Identify your shift. Day Afternoon Night | | | | | |
|--|--|--|---|--|---|
| Identify your status. Permanent O Seasonal O Term | 1 | 2 | 3 | 4 | 5 |
| I had the basic knowledge and skills necessary to begin this training. | 0 | • | 0 | 0 | 0 |
| The course objectives focused on my job tasks. | 0 | 0 | 0 | • | 0 |
| The course content matched the objectives. | 0 | 0 | 0 | • | 0 |
| The course materials helped me learn. | 0 | 0 | 0 | 0 | 0 |
| The course materials were easy to understand. | 0 | 0 | 0 | • | 0 |
| The learning activities encouraged my participation. | 0 | 0 | 0 | • | 0 |
| I practiced what I was taught. | 0 | 0 | 0 | 9 | 0 |
| The course length was sufficient to deliver the content. | 0 | 0 | • | 0 | 0 |
| I received this training when I needed it. | 0 | 0 | • | 0 | 0 |
| The job aid materials seem useful. | 0 | 0 | 0 | • | 0 |
| The test(s) were consistent with what I was taught. | 0 | 0 | 0 | • | 0 |
| The instructor(s) were prepared. | 0 | 0 | 0 | 0 | 9 |
| The instructor(s) were available for individual help. | 0 | 0 | 0 | 0 | 0 |
| The instructor(s)' responses helped me learn. | 0 | 0 | 0 | 0 | 9 |
| The instructor(s)' presentations helped me learn. | 0 | 0 | 0 | • | 0 |
| | Identify your status. Permanent Seasonal Term I had the basic knowledge and skills necessary to begin this training. The course objectives focused on my job tasks. The course content matched the objectives. The course materials helped me learn. The course materials were easy to understand. The learning activities encouraged my participation. I practiced what I was taught. The course length was sufficient to deliver the content. I received this training when I needed it. The job aid materials seem useful. The test(s) were consistent with what I was taught. The instructor(s) were prepared. The instructor(s) were available for individual help. The instructor(s)' responses helped me learn. | Identify your status. Permanent Seasonal Term I had the basic knowledge and skills necessary to begin this training. The course objectives focused on my job tasks. The course content matched the objectives. The course materials helped me learn. The course materials were easy to understand. The learning activities encouraged my participation. I practiced what I was taught. The course length was sufficient to deliver the content. I received this training when I needed it. The job aid materials seem useful. The test(s) were consistent with what I was taught. The instructor(s) were prepared. The instructor(s) were available for individual help. The instructor(s)' responses helped me learn. | Identify your status. Permanent Seasonal Term I had the basic knowledge and skills necessary to begin this training. The course objectives focused on my job tasks. The course content matched the objectives. The course materials helped me learn. The course materials were easy to understand. The learning activities encouraged my participation. I practiced what I was taught. The course length was sufficient to deliver the content. I received this training when I needed it. The job aid materials seem useful. The instructor(s) were prepared. The instructor(s) were available for individual help. The instructor(s)' responses helped me learn. | Identify your status. Permanent Seasonal Term I had the basic knowledge and skills necessary to begin this training. The course objectives focused on my job tasks. The course content matched the objectives. The course materials helped me learn. The course materials were easy to understand. The learning activities encouraged my participation. I practiced what I was taught. The course length was sufficient to deliver the content. I received this training when I needed it. The job aid materials seem useful. The test(s) were consistent with what I was taught. The instructor(s) were prepared. The instructor(s) were available for individual help. The instructor(s)' responses helped me learn. | Identify your status. Permanent Seasonal Term I had the basic knowledge and skills necessary to begin this training. The course objectives focused on my job tasks. The course content matched the objectives. The course materials helped me learn. The course materials were easy to understand. The learning activities encouraged my participation. I practiced what I was taught. The course length was sufficient to deliver the content. I received this training when I needed it. The job aid materials seem useful. The instructor(s) were prepared. The instructor(s) were available for individual help. The instructor(s)' responses helped me learn. |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number

Scale and Rating Definitions:

Strongly Disagree

1 This item is true none of the time or your response is No.

Disagree

This item is true some of the time.

Neutral

Neither disagree nor agree; no opinion one way or the other. Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

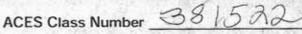
Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | Day | O Afternoon | O Night | | | | | |
|-----|--------------------------|---------------------------------------|--------------------|----------------|---|---|----|---|---|
| 2. | Identify your status. | Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. | I had the basic know | ledge and skills n | ecessary to begin | this training. | 0 | 0 | '0 | 0 | • |
| 4. | The course objective | es focused on my | job tasks. | | 0 | 0 | 0 | 0 | • |
| 5. | The course content n | natched the object | tives. | | 0 | 0 | 0 | 0 | 0 |
| 6. | The course materials | The course materials helped me learn. | | | | | | | 0 |
| 7. | The course materials | 0 | 0 | 0 | 0 | 0 | | | |
| 8. | The learning activitie | es encouraged my | participation. | | | 0 | 0 | 0 | 0 |
| 9. | I practiced what I wa | | 0 | 0 | 0 | 0 | 0 | | |
| 10. | The course length wa | as sufficient to de | liver the content. | | 0 | 0 | • | 0 | 0 |
| 11. | I received this training | ng when I needed | it. | | | 0 | 0 | 0 | 0 |
| 12. | The job aid materials | seem useful. | | | 0 | 0 | • | 0 | 0 |
| 13. | The test(s) were cons | sistent with what l | was taught. | | 0 | 0 | 0 | 0 | 0 |
| 14. | The instructor(s) wer | e prepared. | | | 0 | 0 | | 0 | 0 |
| 15. | The instructor(s) wer | e available for inc | dividual help. | | 0 | 0 | 0 | 0 | |
| 16. | The instructor(s)' res | ponses helped me | e learn. | | 0 | 0 | 0 | 0 | 0 |
| 17. | The instructor(s)' pre | esentations helped | me learn. | | 0 | 0 | 0 | 0 | 0 |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.



Scale and Rating Definitions:

Strongly Disagree

1 This item is true none of the time or your response is No.

Disagree 2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | O Day | O Afternoon | Night | | | | | |
|------|-------------------------|----------------------|--------------------|----------------|---|---|---|---|----------|
| . 2. | Identify your status. | Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. | I had the basic know | ledge and skills no | ecessary to begin | this training. | 0 | 0 | 0 | 0 | • |
| 4. | The course objective | es focused on my | job tasks. | | 0 | 0 | 0 | 0 | 9 |
| 5. | The course content n | natched the object | ives. | | 0 | 0 | 0 | 0 | 0 |
| 6. | The course materials | helped me learn. | | | 0 | 0 | 0 | 0 | |
| 7. | The course materials | were easy to und | erstand. | | 0 | 0 | 0 | 0 | 0 |
| 8. | The learning activitie | es encouraged my | participation. | | 0 | 0 | 0 | 0 | • |
| 9. | I practiced what I wa | s taught. | | | 0 | 0 | 0 | 0 | 0 |
| 10. | The course length wa | as sufficient to del | liver the content. | | 0 | 0 | 0 | @ | 0 |
| 11. | I received this trainin | ng when I needed | it. | | 0 | 0 | 0 | 0 | @ |
| 12. | The job aid materials | s seem useful. | | | 0 | 0 | 0 | 0 | 0 |
| | The test(s) were cons | | was taught. | | 0 | 0 | 0 | 0 | 0 |
| | The instructor(s) wer | | | | 0 | 0 | 0 | 0 | 0 |
| | The instructor(s) wer | | lividual help | | 0 | 0 | 0 | 0 | a |
| | The instructor(s)' res | |) <u>T</u> | | 0 | 0 | 0 | 0 | ø |
| | The instructor(s)' pre | n en | | | 0 | 0 | 0 | 0 | 8 |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number 381522

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree 2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. Identify your shift. O Day | | | | | |
|---|---|---|---|---|---|
| 2. Identify your status. Permanent O Seasonal O Term | 1 | 2 | 3 | 4 | 5 |
| 3. I had the basic knowledge and skills necessary to begin this training. | 0 | 0 | 0 | 0 | 9 |
| 4. The course objectives focused on my job tasks. | 0 | 0 | 0 | 0 | 9 |
| 5. The course content matched the objectives. | 0 | 0 | 0 | 0 | • |
| 6. The course materials helped me learn. | 0 | 0 | 0 | 0 | • |
| 7. The course materials were easy to understand. | 0 | 0 | 0 | 0 | • |
| 8. The learning activities encouraged my participation. | 0 | 0 | 0 | 0 | • |
| 9. I practiced what I was taught. | 0 | 0 | 0 | 0 | • |
| 10. The course length was sufficient to deliver the content. | 0 | 0 | 0 | 0 | • |
| 11. I received this training when I needed it. | 0 | 0 | 0 | 0 | |
| 12. The job aid materials seem useful. | 0 | 0 | 0 | 0 | |
| The test(s) were consistent with what I was taught. | 0 | 0 | 0 | 0 | |
| 14. The instructor(s) were prepared. | 0 | 0 | 0 | 0 | • |
| 15. The instructor(s) were available for individual help. | 0 | 0 | 0 | 0 | 8 |
| 16. The instructor(s)' responses helped me learn. | 0 | 0 | 0 | 0 | • |
| 17. The instructor(s)' presentations helped me learn. | 0 | 0 | 0 | 0 | • |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree 2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. Ide | entify your shift. | Day | O Afternoon | O Night | | | | | |
|----------|-----------------------|---------------------|--------------------|----------------|---|---|----|---|---|
| . 2. Ide | entify your status. | Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. I h | ad the basic knowl | edge and skills no | ecessary to begin | this training. | 0 | 0 | .0 | 0 | • |
| 4. Ti | ne course objective | s focused on my | job tasks. | | 0 | 0 | 0 | 0 | |
| 5. Th | e course content m | atched the object | ives. | | 0 | 0 | 0 | 0 | • |
| 6. Th | e course materials | helped me learn. | | | 0 | 0 | 0 | 0 | |
| 7. Th | e course materials | were easy to und | erstand. | | 0 | 0 | 0 | • | 0 |
| 8. Th | e learning activitie | s encouraged my | participation. | | 0 | 0 | 0 | 0 | 0 |
| 9. I p | racticed what I was | s taught. | | | 0 | 0 | 0 | 0 | • |
| 10. Th | e course length wa | s sufficient to del | liver the content. | | 0 | 0 | 0 | 0 | 0 |
| 11. I r | eceived this trainin | g when I needed | it. | | 0 | 0 | 0 | 0 | 0 |
| 12. Th | e job aid materials | seem useful. | | | 0 | 0 | 0 | 0 | 0 |
| 13. Th | e test(s) were cons | istent with what I | was taught. | | 0 | 0 | 0 | 0 | 0 |
| 14. Th | e instructor(s) were | e prepared. | | | 0 | 0 | 0 | 0 | 0 |
| 15. Th | e instructor(s) were | e available for inc | lividual help. | | 0 | 0 | 0 | 0 | 0 |
| 16. Th | e instructor(s)' resp | ponses helped me | learn. | | 0 | 0 | 0 | 0 | |
| 17. Th | e instructor(s)' pre | sentations helped | me learn. | | 0 | 0 | 0 | 0 | 0 |

Integrated Training Evaluation and Measurement Services (ITEMS)

Standardized Level 1 - Trainee's Course Evaluation

Use this form to evaluate courses delivered in a classroom setting that contain computer-based training.

ACES Class Number __ 381522

Scale and Rating Definitions:

Strongly Disagree 1 This item is true none of the time or your response is No.

Disagree 2 This item is true some of the time.

Neutral 3 Neither disagree nor agree; no opinion one way or the other.

Agree 4 This item is true most of the time.

Strongly Agree 5 This item is true all of the time or your answer is Yes.

Not Applicable Leave the item blank.

Instructions: Use a Number 2 pencil or dark (not red) ink to complete this form. Heavily darken the "bubble" that corresponds with your response.

| 1. | Identify your shift. | ② Day | O Afternoon | O Night | | | | | |
|-----|-------------------------|----------------------|--------------------|----------------|---|---|---|---|---|
| '2. | Identify your status. | Permanent | O Seasonal | ○ Term | 1 | 2 | 3 | 4 | 5 |
| 3. | I had the basic knowl | ledge and skills no | ecessary to begin | this training. | 0 | 0 | | 0 | 0 |
| 4. | The course objective | es focused on my | job tasks. | | 0 | 0 | 0 | • | 0 |
| 5. | The course content m | natched the object | ives. | | 0 | 0 | 0 | 0 | 0 |
| 6. | The course materials | helped me learn. | | | 0 | 0 | 0 | 0 | 0 |
| 7. | The course materials | were easy to und | erstand. | | 0 | 0 | 0 | 0 | 0 |
| 8. | The learning activitie | es encouraged my | participation. | | 0 | 0 | • | 0 | 0 |
| 9. | I practiced what I was | s taught. | | | 0 | 0 | 0 | 6 | 0 |
| 10. | The course length wa | as sufficient to del | liver the content. | | 0 | 0 | 0 | • | 0 |
| 11. | I received this trainin | g when I needed | it. | | 0 | 0 | 0 | 0 | 0 |
| 12. | The job aid materials | seem useful. | | | 0 | 0 | 0 | 0 | 0 |
| 13. | The test(s) were cons | sistent with what I | was taught. | | 0 | 0 | 0 | 0 | 0 |
| 14. | The instructor(s) were | e prepared. | | | 0 | 0 | 0 | 0 | • |
| 15. | The instructor(s) were | e available for inc | lividual help. | | 0 | 0 | 0 | 0 | 0 |
| 16. | The instructor(s)' resp | ponses helped me | learn. | | 0 | 0 | 0 | 0 | 0 |
| 17. | The instructor(s)' pre | sentations helped | me learn. | | 0 | 0 | 0 | @ | 0 |

1 - Strongly Disagree 2 - Disagree

3 - Neutral

4 - Agree 5 - Strongly Agree

| Item numbers 18 to 23 are reserved for other class types. | _ | | | | |
|--|----------|-------|--------|------|---|
| *) | 1 | 2 | 3 | 4 | 5 |
| 24. I was able to control the pace of my learning. | 0 | 0 | 0 | 8 | 0 |
| 25. I was able to control the direction of my learning. | 0 | 0 | 9 | 0 | 0 |
| 26. The format helped me learn. | 0 | 0 | 0 | • | 0 |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 0 | 9 |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | 0 |
| 29. The computer response time was adequate. | 0 | 0 | 0 | 9 | 0 |
| 30. The software/courseware was easy to use. | 0 | 0 | 0 | 0 | 0 |
| 31. I could read the screens easily. | 0 | 0 | 0 | 0 | 9 |
| 32. The video was clear. | 0 | 0 | 0 | 0 | 9 |
| 33. The audio was clear. | 0 | 0 | 0 | 0 | 9 |
| (Item 34 is reserved.) | | | | | |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: | tisfied) | to de | scribe | your | |
| 35. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | • |
| 36. Accommodation of my reported special needs. | 0 | 0 | 0 | 0 | - |
| 37. Availability of training materials. | 0 | 0 | 0 | 0 | • |
| 38. Sufficient training supplies to help me learn. | 0 | 0 | 0 | 0 | 9 |
| 39. Sufficient training equipment to help me learn. | 0 | 0 | 0 | 0 | 8 |
| 40. Adequacy of the training facility to support learning. | 0 | 0 | 0 | 0 | 9 |
| 41. This training, OVERALL. | 0 | 0 | 0 | 0 | 8 |
| 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | 8 |
| | | | | | _ |

Which parts of the course were least valuable?_

1 - Strongly Disagree 2 - Disagree 3 - Neutral 4 - Agree 5 - Strongly Agree

| Item numbers 18 to 23 are reserved for other class types. | | | | 3 | |
|--|-----------|---------|--------|---------|------|
| | 1 | 2 | 3 | 4 | 5 |
| 24. I was able to control the pace of my learning. | 0 | 0 | | 0 | 0 |
| 25. I was able to control the direction of my learning. | 0 | 0 | * | 0 | 0 |
| 26. The format helped me learn. | 0 | 0 | 0 | • | 0 |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | • | 0 |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | • | 0 |
| 29. The computer response time was adequate. | 0 | 0 | 0 | • | 0 |
| 30. The software/courseware was easy to use. | 0 | 0 | 0 | | 0 |
| 31. I could read the screens easily. | 0 | 0 | 0 | • | 0 |
| 32. The video was clear. | 0 | 0 | 0 | • | 0 |
| 33. The audio was clear. (Item 34 is reserved.) | 0 | 0 | • | 0 | 0 |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: | atisfied) | to de | scribe | your | |
| 35. Notification to attend this training in time to make arrangements. | 0. | 0 | 0 | - | 0 |
| 36. Accommodation of my reported special needs. | 0 | 0 | • | 0 | 0 |
| 37. Availability of training materials. | 0 | 0 | • | 0 | 0 |
| 38. Sufficient training supplies to help me learn. | 0 | 0 | * | 0 | 0 |
| 39. Sufficient training equipment to help me learn. | 0 | 0 | • | 0 | 0 |
| 40. Adequacy of the training facility to support learning. | 0 | 0 | • | 0 | 0 |
| 41. This training, OVERALL. | 0 | 0 | 0 | • | 0 |
| 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | • |
| Please use the space below for comments. Note: When referring to instru | uctors, u | se firs | t nam | e(s) or | ılv. |
| | | | | | |

1 - Strongly Disagree 2 - Disagree

3 - Neutral

Item numbers 18 to 23 are reserved for other class types.

4-Agree

5 - Strongly Agree

0

24. I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. I could read the screens easily. 32. The video was clear. The audio was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to describe your level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. Availability of training materials. 38. Sufficient training supplies to help me learn. 39. Sufficient training equipment to help me learn. 40. Adequacy of the training facility to support learning. 41. This training, OVERALL. 42. The instructor(s), OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name(s) only.

Which parts of the course were most valuable? _____

Which parts of the course were least valuable?_____

1 - Strongly Disagree 2 - Disagree 3 - Neutral 4 - Agree 5 - Strongly Agree

| tem numbers 18 to 23 are reserved for other class types. | | | | | = | |
|---|-----------|---------|--------|---------|------|--|
| nom numbers to to be die reserved to: care, crees speed | 1 | 2 | 3 | 4 | 5 | |
| 24. I was able to control the pace of my learning. | 0 | 0 | 0 | • | 0 | |
| 25. I was able to control the direction of my learning. | 0 | 0 | 0 | • | 0 | |
| 26. The format helped me learn. | 0 | 0 | 0 | 0 | • | |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 0 | • | |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | • | |
| 29. The computer response time was adequate. | 0 | 0 | 0 | 0 | • | |
| 30. The software/courseware was easy to use. | 0 | 0 | 0 | 0 | • | |
| 31. I could read the screens easily. | 0 | 0 | 0 | 0 | • | |
| 32. The video was clear. | 0 | 0 | 0 | 0 | • | |
| 33. The audio was clear. (Item 34 is reserved.) | 0 | 0 | 0 | 0 | • | |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied -5 = Very Salevel of satisfaction with: | ntisfied) | to de | scribe | your | | |
| 35. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | .@ | |
| 36. Accommodation of my reported special needs. | 0 | 0 | • | 0 | 0 | |
| 37. Availability of training materials. | 0 | 0 | 0 | 0 | • | |
| 38. Sufficient training supplies to help me learn. | 0 | 0 | 0 | 0 | • | |
| 39. Sufficient training equipment to help me learn. | 0 | 0 | 0 | 0 | • | |
| 40. Adequacy of the training facility to support learning. | 0 | 0 | 0 | 0 | 0 | |
| 41. This training, OVERALL. | 0 | 0 | 0 | 0 | | |
| 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | • | |
| Please use the space below for comments. Note: When referring to instr | uctors, t | ise fir | st nam | e(s) or | ıly. | |
| | | 1140 | 10/1 | max | _ | |

Thank you for your feedback.

1 - Strongly Disagree 2 - Disagree 3 - Neutral

4-Agree

5 - Strongly Agree

| Item numbers 18 to 23 are reserved for other class types. | | | | | |
|--|---|--|--|--|---|
| | 1 | 2 | 3 | 4 | 5 |
| 24. I was able to control the pace of my learning. | 0 | 0 | 0 | 0 | 0 |
| 25. I was able to control the direction of my learning. | 0 | 0 | 0 | 0 | 0 |
| 26. The format helped me learn. | 0 | 0 | 0 | 0 | 0 |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 0 | 0 |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | 0 |
| 29. The computer response time was adequate. | 0 | 0 | 0 | 0 | 6 |
| 30. The software/courseware was easy to use. | 0 | 0 | 0 | 0 | • |
| 31. I could read the screens easily. | 0 | 0 | 0 | 0 | 0 |
| 32. The video was clear. | 0 | 0 | 0 | 0 | 0 |
| 33. The audio was clear. | 0 | 0 | 0 | 0 | • |
| | | | | | |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: | tisfied) | to de | scribe | your | |
| 35. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | 0 |
| 36. Accommodation of my reported special needs. | 0 | 0 | 0 | 0 | 0 |
| 37. Availability of training materials. | 0 | 0 | 0 | 0 | • |
| 38. Sufficient training supplies to help me learn. | 0 | 0 | 0 | 0 | Ó |
| 39. Sufficient training equipment to help me learn. | 0 | 0 | 0 | 0 | 0 |
| 40. Adequacy of the training facility to support learning. | 0 | 0 | 0 | 0 | Ø |
| 41. This training, OVERALL. | 0 | 0 | 0 | 0 | 0 |
| 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | 0 |
| Please use the space below for comments. Note: When referring to instru | uctors, t | ise fir | st nam | ie(s) or | ıly. |
| Which parts of the course were most valuable? | | | | | |
| | 25. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 40. Adequacy of the training facility to support learning. 41. This training. OVERALL. 42. The instructor(s), OVERALL. Please use the space below for comments. Note: When referring to instructors. | 24. I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 40. Adequacy of the training facility to support learning. 41. This training, OVERALL. Please use the space below for comments. Note: When referring to instructors, to | 24. I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to de level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 40. Adequacy of the training facility to support learning. 41. This training, OVERALL. Please use the space below for comments. Note: When referring to instructors, use fire | 24. I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (I = Very Dissatisfied-5 = Very Satisfied) to describelevel of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 40. Adequacy of the training facility to support learning. 41. This training, OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. Note: When referring to instructors, use first name are to the space below for comments. | 24. I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to describe your level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 40. Adequacy of the training facility to support learning. 41. This training. OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name(s) or |

Thank you for your feedback.

Which parts of the course were least valuable? NOHE

1 - Strongly Disagree 2 - Disagree 3 - Neutral

Item numbers 18 to 23 are reserved for other class types.

4 - Agree

5 - Strongly Agree

| | 1 3 | 2 | 3 | 4 | 5 |
|--|-----------|--------|--------|----------|------|
| 24. I was able to control the pace of my learning. | 0 | 0 | 0 | @ | 0 |
| 25. I was able to control the direction of my learning. | 0 | 0 | 0 | 0 | 0 |
| 26. The format helped me learn. | 0 | 0 | 0 | 0 | 0 |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 6 | 0 |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | 0 |
| 29. The computer response time was adequate. | 0 | 0 | 0 | 0 | 0 |
| 30. The software/courseware was easy to use. | 0 | 0 | 0 | • | 0 |
| 31. I could read the screens easily. | 0 | 0 | 0 | 8 | 0 |
| 32. The video was clear. | 0 | 0 | 0 | 6 | 0 |
| 33. The audio was clear. (Item 34 is reserved.) | 0 | 0 | 0 | 0 | 0 |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: | tisfied) | to de | scribe | your | |
| 35. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | 0 |
| 36. Accommodation of my reported special needs. | 0 | 0 | 0 | 0 | 0 |
| 37. Availability of training materials. | 0 | 0 | 0 | 0 | 0 |
| 38. Sufficient training supplies to help me learn. | 0 | 0 | 0 | 0 | 0 |
| 39. Sufficient training equipment to help me learn. | 0 | 0 | 0 | @ | 0 |
| 40. Adequacy of the training facility to support learning. | 0 | 0 | 0 | 0 | 0 |
| 41. This training, OVERALL. | 0 | 0 | 0 | 6 | 0 |
| 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | 0 |
| Please use the space below for comments. Note: When referring to instru | uctors, u | se fir | st nam | e(s) or | nly. |
| Which parts of the course were most valuable? | | | | | |

Which parts of the course were least valuable?___

1 - Strongly Disagree 2 - Disagree

3 - Neutral

Item numbers 18 to 23 are reserved for other class types.

4-Agree

5 - Strongly Agree

I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. The video was clear. 33. The audio was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to describe your level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. 39. Sufficient training equipment to help me learn. 40. Adequacy of the training facility to support learning. This training, OVERALL. 42. The instructor(s), OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name(s) only.

Which parts of the course were most valuable?

Which parts of the course were least valuable?_____

1 - Strongly Disagree 2 - Disagree 3 - Neutral

Item numbers 18 to 23 are reserved for other class types.

4 - Agree

5 - Strongly Agree

| O SEE SEE | | | _ | 2 | - | - |
|----------------------|--|-----------|----------|--------|---------|------|
| | 24. I was able to control the pace of my learning. | 0 | 2 | 3 | 0 | 5 |
| | 25. I was able to control the direction of my learning. | 0 | 0 | 0 | 0 | • |
| | 26. The format helped me learn. | 0 | 0 | 0 | 0 | |
| 66 | 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 0 | |
| | 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | • |
| (6) | 29. The computer response time was adequate. | 0 | 0 | 0 | 0 | • |
| | 30. The software/courseware was easy to use. | 0 | 0 | 0 | 0 | • |
| | 31. I could read the screens easily. | 0 | 0 | 0 | 0 | • |
| 0 | 32. The video was clear. | 0 | 0 | 0 | 0 | • |
| 6 | 33. The audio was clear. (Item 34 is reserved.) | 0 | 0 | 0 | 0 | • |
| No. | Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Salevel of satisfaction with: | tisfied) | to de | scribe | your | |
| | 35. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | |
| | 36. Accommodation of my reported special needs. | 0 | 0 | 0 | 0 | • |
| (1) | 37. Availability of training materials. | 0 | 0 | 0 | 0 | • |
| | 38. Sufficient training supplies to help me learn. | 0 | 0 | 0 | 0 | • |
| | 39. Sufficient training equipment to help me learn. | 0 | 0 | 0 | 0 | |
| | 40. Adequacy of the training facility to support learning. | 0 | 0 | 0 | 0 | • |
| | 41. This training, OVERALL. | 0 | 0 | 0 | 0 | • |
| | 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | • |
| | Please use the space below for comments, Note: When referring to instru | actors, u | ise firs | st nam | e(s) or | ıly. |
| To the second second | Which parts of the course were most valuable?ALL | | | | | |

Thank you for your feedback.

Which parts of the course were least valuable? ALL

Item numbers 18 to 23 are reserved for other class types.

1 - Strongly Disagree 2 - Disagree

3 - Neutral

4 - Agree

5 - Strongly Agree

I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. The computer response time was adequate. The software/courseware was easy to use. I could read the screens easily. 32. The video was clear. 33. The audio was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very S level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. Availability of training materials. 38. Sufficient training supplies to help me learn. 39. Sufficient training equipment to help me learn. Adequacy of the training facility to support learning. 41. This training, OVERALL. The instructor(s), OVERALL.

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Please use the space below for comments. Note: When referring to instructors, use first name(s) only,

Which parts of the course were most valuable? __

Which parts of the course were least valuable?_

1 - Strongly Disagree 2 - Disagree

3 - Neutral

4-Agree

5 - Strongly Agree

Item numbers 18 to 23 are reserved for other class types. 24. I was able to control the pace of my learning. 25. I was able to control the direction of my learning. 26. The format helped me learn. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. The software/courseware was easy to use. I could read the screens easily. 32. The video was clear. 33. The audio was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to describe your level of satisfaction with: 35. Notification to attend this training in time to make arrangements. 36. Accommodation of my reported special needs. Availability of training materials. 38. Sufficient training supplies to help me learn. Sufficient training equipment to help me learn. Adequacy of the training facility to support learning. 41. This training, OVERALL. 42. The instructor(s), OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name(s) only.

Which parts of the course were least valuable?_____

Which parts of the course were most valuable?

1 - Strongly Disagree 2 - Disagree 3 - Neutral 4 - Agree 5 - Strongly Agree

| Item numbers 18 to 23 are reserved for other class types. | | | | | |
|--|-----------|-------|--------|---------|---|
| | 1 | 2 | 3 | 4 | 5 |
| 24. I was able to control the pace of my learning. | 0 | 0 | 9 | 0 | C |
| 25. I was able to control the direction of my learning. | 0 | 0 | | 0 | C |
| 26. The format helped me learn. | 0 | 0 | 0 | • | C |
| 27. The feedback on my actions was helpful. | 0 | 0 | 0 | 0 | C |
| 28. The computer-based portion of this training was trouble-free. | 0 | 0 | 0 | 0 | C |
| 29. The computer response time was adequate. | 0 | 0 | 0 | 9 | C |
| 30. The software/courseware was easy to use. | 0 | 0 | 0 | • | C |
| 31. I could read the screens easily. | 0 | 0 | 0 | 0 | C |
| 32. The video was clear. | 0 | 0 | 0 | 0 | C |
| 33. The audio was clear. (Item 34 is reserved.) | 0 | 0 | 0 | 0 | С |
| Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very S level of satisfaction with: | atisfied) | to de | scribe | your | |
| 35. Notification to attend this training in time to make arrangements. | 0 | 0 | 0 | 0 | C |
| Accommodation of my reported special needs. | 0 | 0 | 0 | 0 | 0 |
| 37. Availability of training materials. | 0 | 0 | 0 | 0 | 0 |
| 38. Sufficient training supplies to help me learn. | 0 | 0 | 0 | 0 | 0 |
| 39. Sufficient training equipment to help me learn. | 0 | 0 | 0 | 4 | 0 |
| 40. Adequacy of the training facility to support learning. | 0 | 0 | 0 | 9 | 0 |
| 41. This training, OVERALL. | 0 | 0 | 0 | 9 | 0 |
| 42. The instructor(s), OVERALL. | 0 | 0 | 0 | 0 | 0 |
| | | | | e(s) or | |

1 - Strongly Disagree 2 - Disagree

3 - Neutral

4-Agree

5 - Strongly Agree

Item numbers 18 to 23 are reserved for other class types. 3 5 24. I was able to control the pace of my learning. 0 I was able to control the direction of my learning. 26. The format helped me learn. 27. The feedback on my actions was helpful. 28. The computer-based portion of this training was trouble-free. 29. The computer response time was adequate. 30. The software/courseware was easy to use. 31. I could read the screens easily. 32. The video was clear. 33. The audio was clear. (Item 34 is reserved.) Assign a rating of "1" through "5" (1 = Very Dissatisfied-5 = Very Satisfied) to describe your level of satisfaction with: 35. Notification to attend this training in time to make arrangements. Accommodation of my reported special needs. 37. Availability of training materials. 38. Sufficient training supplies to help me learn. Sufficient training equipment to help me learn. 40. Adequacy of the training facility to support learning. 41. This training, OVERALL. 42. The instructor(s), OVERALL. Please use the space below for comments. Note: When referring to instructors, use first name(s) only. Which parts of the course were most valuable?

Which parts of the course were least valuable?_____

1 - Strongly Disagree 2 - Disagree

3 - Neutral

4 - Agree

5 - Strongly Agree

| my learning. on of my learning. s helpful. this training was trouble-free. s adequate. | 0 0 0 | 0 0 0 | 3 0 0 0 | 4 0 0 0 | 5 |
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Which parts of the course were least valuable? 11 2 hot