SYS-ED®
Specialized Software Education

David Shapiro   **Home**

Delivery Medium   Quality Control   Request Information   Search   Advanced search

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Month/Year:
8/2002

Course:
Windows 2000:
Updating Support Skills
Multiple courses

Organization:
New York Power
White Plains, New York

Dave was very knowledgeable and was able to tailor the content and examples to the needs of the students of students. The supplemental hand-outs were also invaluable.

The SYS-ED instructor addressed questions as they arose. He had both the knowledge and platform skills to deviate from the course outline when we had specific operational objectives.

Both the instructor and material were excellent.

The hands-on workshops were first-rate. Dave was superb!

The course was well planned and presented by the instructor. The instructor's pace addressed the needs of the students.

Month/Year:
6/2002

Course:
Windows 2000 - Tailored
Courses

Windows 2000 Professional
Windows Server: Advanced

Organization:
Internal Revenue Service

The migration and upgrade insights provided by "Shapper" were invaluable.

Dave Shapiro, is not just a superior technical instructor, he is a "people person". The course was fun!

The administrative tips and guidelines were easy to follow and well presented.

"Shapman" made the courses an enjoyable experience

Month/Year:
3-5/2002

Course:
Windows 2000:
Updating Support Skills

Organization:
Internal Revenue Service
Washington, DC and
Cincinnati, Ohio

Both Daves did an excellent job of explaining complex topics.

The integration of both Windows 2000 and Windows NT Workstation clients with Windows 2000 Active Directory was well done.

The walkthroughs and examples will be of immediate value back on the job.

Fine job; we can hardly wait for the Windows XP: Updating Support Skills course.

Month/Year:
4/2002

We enjoyed the class and the walkthroughs.

Great job, we loved your tips and insights.

Course:
Windows 2000:
Support I

Organization:
Internal Revenue Service

The focus on Active Directory and how it can be implemented was excellent.

This course met our needs exceedingly well. Thanks Dave.

∞

Month/Year:
3/2002

Course:
Windows 2000:
Updating Support Skills

Organization:
Internal Revenue Service

There was a lot of good information in this course.

This course will definitely ease our transition to the Windows 2000 environment from Windows NT.

The instructor made the learning experience interesting and enjoyable.

Dave, thanks for the Windows 2000 tips and recommendations.

∞

Month/Year:
07/2001

Course:
Windows 2000 for
Support Personnel

Organization:
Entergy
Nuclear
Northeast

Dave was great!

Dave is a great instructor and just a plain great guy!

This was a good class; I liked both the overview of Windows 2000 facilities and the comprehensive hands-on workshops.

The class was informative and Dave is a good instructor!

∞

Month/Year:
04/2001

Course:
Windows NT
Support Level I
Windows NT
Support Level II

Organization:
Internal
Revenue
Service

Ode to SYS-ED and Dave

There are just a few things we would like to say.
Hey Dave thanks for coming our way.
You walk the floor with the greatest of ease.
Why yes my teacher you aimed to please.

It was a Monday about 8am.
That was when we all met him.
He entered the room and began to teach.
Starting in time was an element he didn't breach.

You weren't an instructor that was real real tough.
But my man Dave you knew your pc stuff.
You enlightened us on WIN NT.
You informed us TCP/IP.

You taught us how to work on a PC in and out.
You taught us how to work without a doubt.
Well it is our consensus that you did good.
An intelligent instructor that taught like you should.

As a class we would like to thank you.
For teaching us something so new.
We are so glad to have had the pleasure.
Of being in a class that we could treasure.

So keep up the work in the coming years.
And your next class will give you cheers.
But there is one thing you should not forget to take.
Oh don't worry the class will yell it "break".

There is something that isn't fiction.
You even changed your New York diction.
So yes we can rant and rave.
Because we have been taught by our man Dave.

Yes, this is a class that we will never forget.
Don't worry Dave and don't fret.
You did an excellent job you bet.

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