From: Scott Silvester
            Instructional Systems Specialist   (513) 263-3287
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            Cincinnati, Oh 45202

Date: July 20, 2005

To: **Frank Berghela**
            New York State Education Department

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Subject: Verification of Teaching Experience for Dave Silverberg of Sys-Ed.

This note is to verify that, on a contract basis, Dave Silverberg has been periodically instructing technical training classes for the Internal Revenue Service since 1996. Mr. Silverberg's personal involvement has included instructing an average of eight classes per year for a current total of approximately 72 courses. Our courses are typically 32 hours over five days.

In my previous position as *Program Manager for Information Technology Professional Training*, I have had numerous occasions to personally evaluate Mr. Silverberg's instructional skills as well as his technical expertise. I have found him to be outstanding in each, as well as being both professional and personable.

Course topics he has instructed include, but are not limited to: Windows NT (operating system, technical support I & II, Server, Server support, Network Administration) SMS, SQL Server, CICS, DB2, Oracle, HTML, SPSS and C++.

If there are any particular questions I have not addressed, please feel free to contact me directly by email at scott.silvester@irs.gov or by phone at (513) 263-3287.