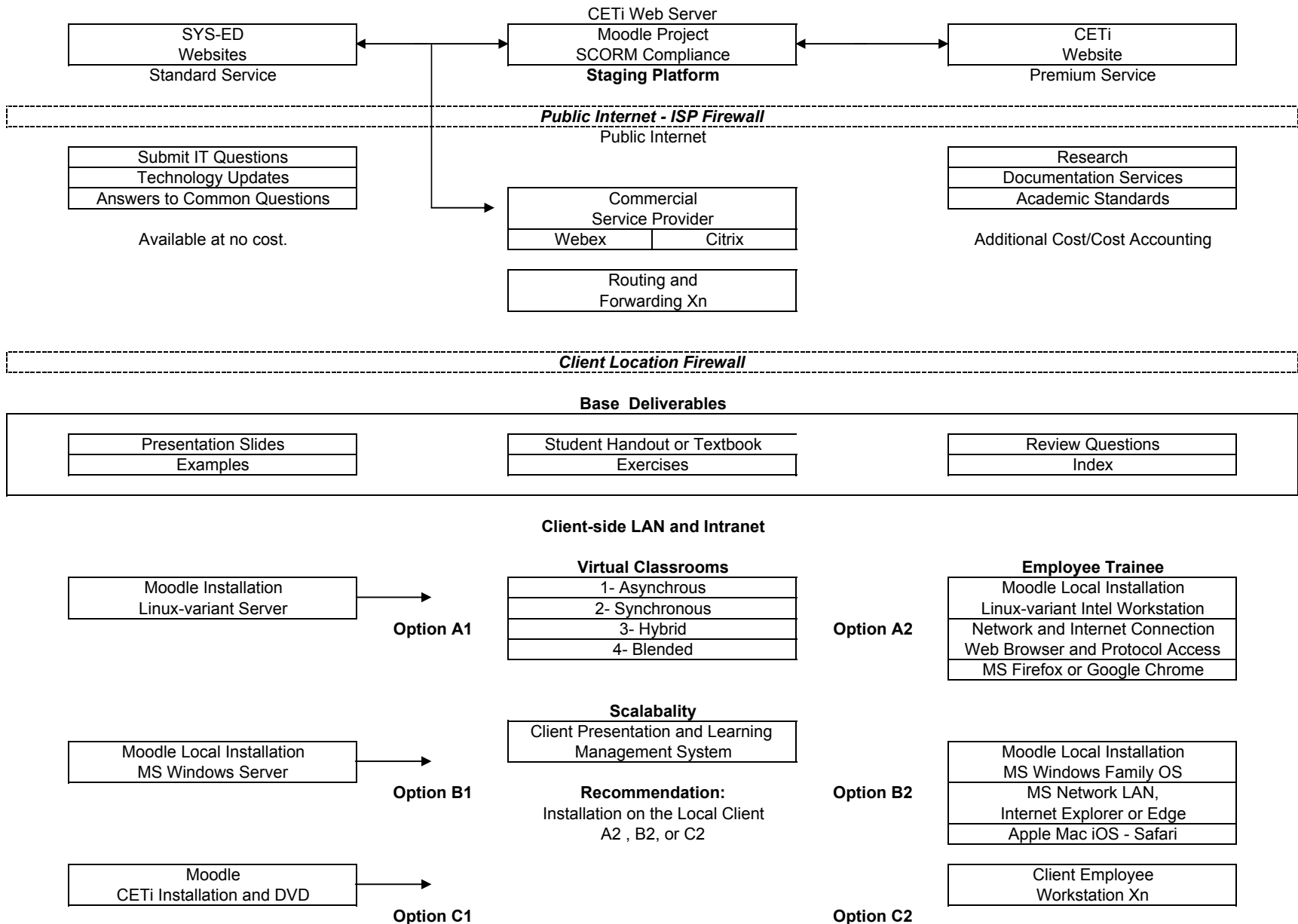


## Distance-learning Service Quality of Service - Client Decisions



Class Size: 1 to 3 Students  
Instructional day = 6.5 hours

**Administration**

Registration  
SYS-ED Schedule  
Client Flexible Scheduling  
Premium Service Charge

**Quality of Service**

High Definition Live Video  
Multiple Video Feeds  
Sharing of Multimedia  
Sharing of a Whiteboard

**Client Options**

Pre and Post-training Assessment Validation  
Completed Student Assignments  
Grading of Students  
In Course Evaluation

**Verifying Quality of Service**

Bandwith Requirements  
Bi-directional communication  
LMS: Learning Management System  
Classroom Management Systems

**Invoicing**

Pre Course Invoicing  
Service Charge - Adjustment  
Post Course Payment Options  
Certificates of Completion

**Classroom Instruction**

Organization for Use in Web-based Learning  
Recording of Live Sessions  
Extension to Mobile Devices:  
Apple, Google, and Microsoft