

Team SYS-ED

From:	<ross.cappello@hp.com>
To:	David Shapiro <dshapiro@sysed.com>
CC:	
Sent:	2006/08/02 Wed PM 01:21:00 EDT
Subject:	Comprehensive Course Outline Request

About Course:

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Course ID: MFUTD07
Course Name: PANVALET

Requested by:

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Name: Ross Cappello
Company: HP Canada
Title:
Send Method: E-Mail

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Comment:

Hi, we need some training on Panvalet and would like a course outline. We have asked for a quote on in-house training separately. We have no knowledge of the product but have knowledge of other code-mgmt products (eg. Endeavor). We need to learn how to use Panvalet, but more importantly how to support it (eg., utilities, how to do backups/restores, etc).

Your response via email would be best.

Thanks...Ross